



# GUEST SERVICES

### Welcome to Amica Serviced Apartments

Welcome to Amica Serviced Apartments, your sophisticated 4-star retreat in the heart of Orange, New South Wales.

Nestled in a prime location, Amica offers a contemporary oasis with 22 modern-style apartments, including Studio Apartments, Accessible One Bedroom Apartments, and One Bedroom Apartments. Each space is meticulously crafted, combining sleek modern aesthetics with the ultimate comfort, ensuring a homely experience for every guest.

Whether you're visiting for business or leisure, our apartments provide the perfect blend of convenience and style. With easy access to the bustling city center, historic sites, and vibrant cultural offerings, Amica Serviced Apartments serve as your ideal base for exploring all that Orange has to offer.

We invite you to enjoy a memorable stay with us, where modern luxuries meet everyday conveniences, all designed to make your visit truly unforgettable.

If you require assistance, please don't hesitate to contact our reception staff. Please call (02) 6361 6363 and a friendly voice will be on the line.

Warm regards,

The Amica Serviced Apartments Team



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## Cafe



#### CAFE AMICA

Café Amica, nestled within Amica Serviced Apartments, provides a welcoming space to enjoy a variety food and expertly brewed coffee. It's the perfect place to unwind in a relaxed atmosphere.

#### <u>View Cafe Menu</u>

**OPENING TIMES** 6 am – 6 pm, 7 days a week



#### If you need to get in contact with Reception from your room, please call (02) 6361 6363.

#### WiFi Access

Complimentary Wi-Fi is available for hotel guests.

#### Reception

Our reception is attended -

• 6 am - 6 pm, 7 days a week.

#### Check-in

Check-in is from 2.00 pm. For guests arriving after reception hours, one of our friendly team members will contact you to provide detailed information for late check-in.

#### Check-out

Check-out is before 10.00 am. If you require a late check-out, please contact our friendly team. There will be an additional charge, and it is subject to availability.

#### Parking

There is 15-minute parking available outside reception for check-in. Undercover parking is available on the ground floor with a height restriction of 2.1 meters. Additionally, secure underground parking is available with a height restriction of 2.4 meters.

#### **After Hours Access**

Kindly ensure you have your key with you upon exiting your room. In the case of emergencies outside regular hours, please contact (02) 6361 6363.

#### Toiletries

Complimentary toiletries are provided in your rooms for your convenience.

#### Housekeeping

Rooms are serviced between 9 AM and 4 PM. If you prefer not to have your room serviced, please utilise the provided 'Do Not Disturb' door hanger

#### Heating and Cooling

Please select the "Auto" button and adjust the temperature using the up/down arrows. We recommend setting it to 22 degrees.

#### Dishes

Please ensure dishes have been washed prior to departure. A cleaning fee will be charged for failure to do so.

#### Local attractions/ restaurants

Staff are happy to share their vast knowledge of local places to visit and/or dine.

#### **In Room Appliances**

For your convenience, a kettle, toaster, microwave, sandwich press, espresso pod machine, induction cooktop (use wall switch labelled "hob" to activate), full sized fridge and hair dryer are provided in your room.

#### Damages

Damages will be assessed and charged to the credit card we have on file. All guests are liable for any damage caused during their stay.

#### Lost Property

If found, any lost property will be held for a limited time. Please contact reception and organise, and we will endeavour to return any lost items.

#### Smoking/Vaping

Smoking and vaping are strictly prohibited inside all rooms and on balconies. Designated outdoor smoking areas are provided. Please be aware that a cleaning fee of \$300.00 will be applied if any evidence of smoking or vaping in the rooms or balconies is found.

#### Maintenance

Please contact reception if there is anything in your room that is not operational, and we will endeavour to rectify the situation immediately.

#### **Noise Regulations**

In the interests of other guests, please keep the noise down after 9 pm. No parties or rowdy behaviour will be tolerated.

#### **BBQ Deck Area**

BBQ utensils and cleaning cloths available from reception. Please arrange to collect during reception hours. BBQ deck is a shared area and needs to be cleaned after use.

#### **Laundry Facilities**

All rooms are equipped with a washer/dryer. Please leave the passkey in the power slot and keep the bathroom extractor fan turned on.

#### Luggage Storage

We are happy to assist you with luggage storage. Please contact our reception team.

#### Local Transport

Orange Taxis are available on 131 008.

#### Pet Policy

Certified assistance animals are welcome at the hotel. However, no pets are permitted on-site.

#### **First Aid**

A first aid kit is located at reception. Please let us know if we can be of assistance.

#### **Emergency Evacuation Plan**

Please take the time to note the emergency diagram on the back of your door. If you have a physical condition which might impair your ability to detect an alarm or evacuate via stairwell, please notify reception on check in.

#### Fire, Ambulance, Police, Dial 000

| COFFEE             | S   | Μ    | L       |
|--------------------|-----|------|---------|
| FLAT WHITE         | 4.5 | 5.5  | 7       |
| LONG BLACK         | 4.5 | 5.5  | 7       |
| LATTE              | 4.5 | 5.5  | 7       |
| CAPPUCCINO         | 4.5 | 5.5  | 7       |
| MACCHIATO          | 4.5 |      |         |
| PICCOLO            | 4.5 |      |         |
|                    |     |      |         |
| HOT CHOC           | 5   | 5.5  | 6.5     |
| CHAI LATTE         | 5   | 5.5  | 7       |
|                    |     |      |         |
| EXTRA SHOT         | .5  |      |         |
|                    |     |      |         |
| SYRUPS             | .6  | TEA  |         |
| Caramel, Vanilla,  |     | ENGL | ISH     |
| Hazelnut           |     |      | KFAST   |
| SPECIALTY          | .8  | EARL | GREY    |
| MILKS:             |     | GREE | EN .    |
| Lactose Free, Soy, |     | PEPP | PERMINT |
| Oat, Almond        |     | CHAN | MOMILE  |
|                    |     |      |         |

| COLD DRINKS |     |  |  |
|-------------|-----|--|--|
| COKE        | 5   |  |  |
| COKE ZERO   | 5   |  |  |
| SPRITE      | 5   |  |  |
| CASCADE     | 5   |  |  |
| DEEP SPRING | 4.3 |  |  |
| WATER       | 4.8 |  |  |
| (Still)     |     |  |  |
| WATER       | 5   |  |  |
| (Sparkling) |     |  |  |

## **DRINKS MENU**

4.5

4.5

5

5

5

